

Resumee

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WORK EXPERIENCE

2001-2005: *IT Manager, austriamicrosystems AG & foundation*, Graz/Unterpremstätten (Austria)
1997-2001: *Senior Consultant & Instructor, ORACLE Austria & ORACLE Italy*, Vienna/Milan (Italy)
1993-1997: *Oracle Database Administrator, IKEA*, Wiener Neudorf (Austria)
1993: *Project Management, Lauda Air*, Vienna
1991-1993: *Application Engineer, IKEA*, Wels/Vösendorf (Austria)

EDUCATION

2003-2005 Curriculum Irregulare: "Intercultural IT Management"
1996-2000 Graduated and awarded "Magistra (FH)" in European Business Management, Vienna
passed with distinction
(The Austrian "Magistra (FH)" is equivalent to a Masters Degree)
1992-1996 Vienna University of Economics and Business Administration, Vienna
1986-1991 Vocational school for Information Technology and Business Organization, Leonding

TECHNICAL KNOWLEDGE

25 Oracle courses attended in Austria, Germany, United Kingdom and the United States:
Languages: SQL, PL/SQL
Database: DBA, Distributed Database, Replication, Parallel Server, Net8, Enterprise Manager
Developer: Forms, Reports
Designer: Analyze, design and generate applications
Operating systems: MS-DOS, Windows 9x/NT, UNIX (AIX)
Third Party Products: MS-Office, Impromptu, Business Objects

LANGUAGES

- German: mother tongue
- English: professional level in both written and spoken form, Cambridge Certificates 1998
- Italian: professional level in both written and spoken form, Certificate PLIDA 2003
- French: professional level in both written and spoken form, Certificate DELF 2005
- Spanish: good

PERSONAL DATA

Date and place of birth: 9th of August, 1972 in Linz, Upper Austria
Austrian citizen
Single, no children, available for relocation
European Automobile & Motorcycle License

HOBBIES AND INTERESTS

IceHockey, Reading, Travelling

References Available Upon Request

Work Experience Details:

Firm: **austriamicrosystems AG**, Unterpremstätten, Austria May 2001 to Feb 2005

Title: *Section Manager Corporate Applications & Curriculum Irregularare "Intercultural IT Management"*

Responsibilities:

Integration of the Enterprise Resource Planning and the Manufacturing Execution System group to form a new Application Services Team • New Strategy for IT Applications • e-learning Pilot Project • Transformation of > 300 mainly isolated applications to integrated strategic systems • Modernization of used old technology and focus on standardized platforms

Firm: **Oracle Austria GmbH**, Vienna, Austria Apr 1999 – Jan 2001

Title: *Senior Instructor for Core Database Technology*

Responsibilities:

Deliver technical classes like SQL, PL/SQL, DBA, Distributed Database & Advanced Replication at Oracle University Vienna • Teach internal database training classes in international training centers • Organize, prepare and hold workshops at customer sites • Responsible for the Distributed Database & Advanced Replication classes, setup, database versions and materials used • Coordinate courses with the German training center regarding course content, course kits and database versions used • Check and release new versions of course kits in English and in German

Training in the area of Oracle Financial Applications, mainly in Milan, Oracle Italy Aug - Dec 1999

Oracle Tutor Workshop • Customer Relationship Management • Oracle Financial Applications Bootcamp • Receivables & Inventory Class • Prepared and taught internal Oracle Workflow classes in Italian • Involvement in the implementation of an international Oracle Financials project • Analyzed customer needs and prepared creative solutions based on my profound technical database knowledge to address their specific environment • Assist in the process of choosing the best solution • Improve communication between project members by matching business requirements and technical facts and therefore increasing comprehension

Firm: **Oracle Austria GmbH**, Vienna, Austria Apr 1997 – Mar 1999

Title: *Senior Consultant for Custom Development/Advanced Technologies*

Responsibilities:

Build up Advanced Replication knowledge within Oracle Austria • Attend trainings in the United States and maintain contact with replication specialists in America • Analyze customer needs and suggest different models of the application of Advanced Replication • Create prototypes and demos for customers • Advise customers about design issues when using Replications • Responsibility for replication projects and the coordination with other projects or existing applications • Updating the commercial application of a customer by designing new modules, reports and PL/SQL programs according to their business needs • Design, build and generate customer applications using Designer/2000 • Great success in establishing the first Oracle 8 Replication setup via satellite at a customer site

Firm: **IKEA Business Services**, Wiener Neudorf, Austria Nov 1993 – Feb 1997

Title: *Database Administrator and Oracle Product Responsible*

Responsibilities:

Plan the use of different Oracle versions and the migration to newer versions for the development department in Wiener Neudorf as well as for the production sites for the whole Eastern and Central European region • Install and verify the functionality of new Oracle versions • Release the use of versions for projects and provide the application engineers with the relevant information • Schedule the migration of the production databases in cooperation with the local users and technical staff in the individual countries • Coordinate downsizing projects and carry through the database transfer from mainframes located in the Swedish headquarter to AIX systems located in Wiener Neudorf and in the involved countries, respectively • Intermediate between application engineers, local technical staff and the end users • Second level support for database problems

Firm: **Lauda Air**, Vienna Airport, Austria May - Oct 1993

Title: *Information Technology Project Manager*

Responsibilities:

Coordinate the deployment of Software developed by external partners • Supervise the quality during all project phases and propose adaptations to reflect the business structure • Analyze the technical impact of the introduction of new charter tickets and plan their implementation • Cooperate with the German airline Lufthansa in the area of the development and introduction of new electronic tickets

Work Experience Details (cont.):

Firm: **IKEA Einrichtungen GesmbH**, Wels/Vösendorf, Austria

Jul 1991 - May 1993

Title: *Application Engineer*

Responsibilities:

In charge of the Retail Systems consisting of the independent Back office system (BOS) and the Point of Sales (POS) used within the stores of the Eastern and Central European region • Development of new features for the BOS • Test and release new versions • Plan the roll-out • Coordinate with other systems and projects such as trading and invoicing, which are handled by the office in Vösendorf, Austria • Project Member in international projects to define intercompany standards

Language Details

German: mother tongue

English:

- Profound knowledge of English at a university level and professional use
- Chichester College of Technology, England, July 1990
- University of Cambridge
Certificates in English for International Business and Trade, pass with distinction, June 1998

Italian:

- Profound knowledge of Italian at a university level and professional use
- Società Alighieri, Vienna/Milan, Italy, 1999 - 2003
- Certificate PLIDA 2003

French:

- Profound knowledge of French at a university level
- Business French: "Français des Affaires" at Montpellier, France, August/September 1998
- Certificate DELF 2005

Spanish:

- Sufficient level gained by studying in Barcelona and at the Lateinamerikainstitut Vienna, 2004

Soft Skill Trainings

Rhetoric- and presentation Training
Successful communication with Elements of NLP
Means of talking and its success
Communication and its consequences
Working with groups
Mind-Mapping
Management by objectives
Time management
Personal vision and marketing
Develop your own Career
Mind Reading System - efficient reading
Coping successfully with stress
Vision Quest
Life-Leadership
Professional Selling
Leadership Training

Technical Knowledge

Operation Systems:

MS-DOS
UNIX/AIX
Windows NT

Oracle Environment:

SQL
SQL*Plus
PL/SQL
Oracle DBA (V6 up to V8.i.)
Oracle Enterprise Manager
SQL*Net
Distributed Database & Advanced Replication
Parallel Server, Parallel Query
Developer/2000 (Forms V2 up to V4.5,
Reports V2)
Designer/2000 (V 1.2)
JDeveloper
Oracle Financial Applications

Third Party Products:

MS Office, MS Access
Business Objects, Impromptu
Systems Architect

Languages:

HTML, ASP, PHP, MySQL
Java, JDBC, SQLJ
DATAFLEX
CSP
INFORMIX 4GL
C
COBOL
ESQL/C
DBASE
REXX
ASSEMBLER 8088, Z80
TURBO PASCAL

Technical Classes attended

Dataflex Programming	26. - 30. August 1991
AIX- Shell Programming	21. September 1992
SQL* Plus	17. - 20. August 1992
Oracle Database Administration V6	24. - 27. August 1992
MS Access Advanced	23. - 24. August 1993
Application Development with SQL* Forms V3	16. - 20. May 1994
Oracle Forms4 New Features for V3 Developers & New Technical Features Oracle V7	5. - 8. September 1994
Oracle Reports2	13. September 1994
Oracle SQL Tuning	2. - 4. November 1994
Oracle Release 7.1 - Update Training	31. January 1995
Oracle Database Tuning	6. - 7. February 1995
Oracle 7 for V6 DBA	8. - 9. February 1995
PL/SQL and Database Programming	17. - 20. July 1995
DBA Workshop Oracle7	16-17. August 1995
Oracle7 Parallel Server Administration	5. - 6. February 1996
Developer 2000/Tools-Technik	10. June 1996
Oracle Forms 4.5	11. - 14. June 1996
Designer/2000 System Analysis	10. - 14. March 1997
Designer/2000 Database-Design and Implementation	24. - 28. March 1997
Designer/2000 for Developer/2000 Applications	7. - 11. April 1997
Powerpoint Beginners	20. May 1997
Powerpoint Advanced	21. May 1997
Symmetric Replication with Oracle 7 V7.1/V7.2	22. May 1997
Oracle7 Symmetric Replication	7. - 11. July 1997
Supporting MS Windows NT 4.0 Core Technologies	28. July - 1. August 1997
Oracle8 Quickstart	16. - 17. November 1997
NCA Ready - Network Computer Architecture	20. - 21. April 1998
Tutor Basic and Tutor Facilitator	10. - 18. May 1999
Oracle 8 New Features for DBA	22. - 24. February 1999
Oracle Financials Applications Release 11	6. September - 8. October 1999
JAVA Programming with Oracle Jdeveloper	10. - 14. January 2000
Oracle Enterprise Manager	4. - 7. September 2000
Oracle 9iAS: Administration	14. - 16. January 2002
Webproducing	4. August - 31. October 2003